



**Alameda County Employees' Retirement Association
BOARD OF RETIREMENT**

**OPERATIONS COMMITTEE/BOARD MEETING
NOTICE and AGENDA**

ACERA MISSION:

To provide ACERA members and employers with flexible, cost-effective, participant-oriented benefits through prudent investment management and superior member services.

**Wednesday, August 4, 2010
9:00 a.m.**

LOCATION	COMMITTEE MEMBERS	
ACERA C.G. "BUD" QUIST BOARD ROOM 475 14TH STREET, 10TH FLOOR OAKLAND, CALIFORNIA 94612-1900 MAIN LINE: 510.628.3000 FAX: 510.268.9574	ELIZABETH ROGERS, CHAIR	ELECTED GENERAL
	DALE AMARAL, VICE CHAIR	ELECTED SAFETY
	OPHELIA BASGAL	APPOINTED
	KEITH CARSON	APPOINTED
	LIZ KOPPENHAVER	ELECTED RETIRED

Should a quorum of the Board attend this meeting, this meeting shall be deemed a joint meeting of the Board and Committee.

The order of agenda items is subject to change without notice. Board and committee agendas and minutes are available online at www.acera.org.

The Retirement Board will provide reasonable accommodations for persons with disabilities and other issues of accessibility who plan to attend Board meetings. Please contact ACERA at (510) 628-3000 to arrange for accommodation.

All writings that are distributed to a majority of members of the ACERA Board of Trustees in connection with a matter subject to discussion at an open meeting of the Board or one of its Committees are public records within the meaning of the California Public Records Act and are available for inspection upon request, unless the writings are privileged or otherwise exempt from disclosure under the provisions of the California Public Records Act. Please contact (510) 628-3000 to request to inspect documents. Documents will be made available at ACERA, 475 14th Street, Oakland, California.

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Call to Order: 9:00 a.m.

Action Items: Matters for Discussion and Possible Motion by the Committee

1. Web Redesign Project

Discussion and possible motion to approve the implementation of the Web Member Self Service module included in the Website Redesign Project Plan

- Catherine Walker

Staff Recommendation

Staff recommends that the Operations Committee recommend to the Board that the Board approve the Web Member Self Service project as presented for 2010

Information Items: These items are not presented for Committee action but consist of status updates and cyclical reports

1. Quarterly Financial Statement

Financial update for the 2nd quarter ending June 30, 2010

- JP Singh

2. Total Operating Expenses – Budget vs Actual as of June 30, 2010

Report on the status of ACERA's budget as of June 30, 2010

- JP Singh

3. Service Provider Contract Review

Progress update of the service provider contract review

- Harsh Jadhav

4. Call Center Report

Quarterly update on the Call Center

- Michael Fara

5. Board Member Conference Attendance Report

Quarterly report on conferences attended by Board Members

- Catherine Walker

Trustee/Public Input

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Future Discussion Items

- Internet Usage Survey Results
- Statement of Reserves

Establishment of Next Meeting Date

September 1, 2010 at 9:00 a.m.