

How to Determine If You Are Eligible to Enroll in a Non-Medicare Via Benefits Plan Through ACERA

Step 1: Open the Find Function

Press Ctrl+F on your keyboard to use the Find function to search for your zip code in the document. If you're on a smartphone, open the menu to select the Find function.

Step 2: Search for Your Zip Code

Type in your zip code and press Find.

If you find your zip code in this document, **STOP HERE**. You can not enroll in an individual Via Benefits Plan because you live inside the Kaiser Permanente Group Plan service area.

If you don't find your zip code in this document, move on to Step 3.

Step 3: Call UnitedHealthCare

You also need to make sure you don't live inside the service area for our UnitedHealthcare plans. Call UnitedHealthcare at 1-800-624-8822. Tell the representative you're a retiree of Alameda County and tell them your zip code. Ask them if you're in the service area for either the UnitedHealthcare SignatureValue HMO Plan or the UnitedHealthcare SignatureValue Advantage HMO Plan.

If the representative says that you ARE in the service area for either plan based on your zip code, **STOP HERE**. You can not enroll in an individual Via Benefits Plan because you live inside the service area.

If you are not in the service area for the two plans, move on to Step 4.

Step 4: Enroll in a Via Benefits Individual Plan

Follow the instructions in ACERA's Retiree Enrollment Guide at www.acera.org/guide to enroll in a plan.

For Help, Contact ACERA at www.acera.org/contact

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